

Flying Legends Air Show 2019

DUXFORD

Gold Pass FAQ's

The Fighter Collection

What does Gold Pass include?

Gold Pass includes:

- Priority VIP on-site parking (open from 8am access subject to traffic flow early arrival recommended)
- Air show admission (includes admission to the museum and all exhibitions)
- Use of a private hospitality marquee with luxury toilets (from 8am)
- Outdoor seating enclosure on the Flightline
- Unreserved garden picnic furniture
- Exclusive Flightline Walk access directly from the Gold Pass enclosure an opportunity to see the participating aircraft close up on the taxiway (AM only)
- Air show programme
- Unreserved dining tables
- Pay on the day food court offer, only available to Gold Pass ticket holders
- 15% discount in IWM shop outlets on the day, on production of your Gold Pass badge

Can I upgrade my standard Air Show ticket to Gold Pass on the day of the show?

Upgrades are subject to availability on the day. Please ask a member of staff for details and availability.

I have booked Gold Pass and want to add lunch; how can I do this?

The lunch offer has changed for 2019. You have the option of dining from our Food Court offer, or bringing your own picnic. There will also be a light breakfast option available to purchase from the bar on arrival and an afternoon tea. This cannot be booked in advance.

I am a disabled visitor and have booked a Gold Pass ticket. Am I entitled to a free carer?

Disabled visitors are entitled to bring a free carer however, they will still need to book a free carer ticket. This can be done by calling IWM on 020 7091 3043 or use our Contact us page

I booked Gold Pass and forgot to add free parking; how do I do this?

Gold Pass (VIP) parking is subject to availability. To enquire whether parking is still available, please call IWM on 020 7091 3043 or use our Contact us page

Where is the Gold Pass Parking?

Gold Pass parking is situated on site via the main visitor entrance. On arrival please follow the signs to the Gold/VIP parking area. Gold Pass parking is subject to availability.

When will I receive my Gold Pass entry pass?

Gold Pass tickets will need to be purchased in advance. You will be able to collect your Gold Pass entry passes from the Gold Pass marquee on the day of the Air Show.

Where should I go on arrival at IWM Duxford for Gold Pass?

On arrival by car, please follow the Gold/VIP signs and head towards the Visitor Centre to be checked in. Please look for the Gold Pass banners and staff for fast track entry.

If arriving by bus from Cambridge, please head towards the Visitor Centre to be checked in.

If arriving by bus from Royston, please head towards the kiosk to be checked in.

What time does Gold Pass open?

Gold Pass opens at 8am and closes at 6pm.

Where is the Gold Pass marquee located?

The Gold Pass Marquee is located opposite Hangar 3 (the area will be referred to on the site plan as the Historic Zone). Please look out for the Gold Pass flags.

Where do I collect my free Gold Pass Air Show programme?

This will be issued upon arrival at the Gold Pass marquee along with your entry pass.

Can I bring a picnic into the Gold Pass marquee?

The lunch offer has changed for 2019. You have the option of dining from our Food Court offer, or bringing your own picnic. There will also be a light breakfast option available to purchase from the bar on arrival and an afternoon tea. This cannot be booked in advance.

Can I smoke in the Gold Pass enclosure?

Smoking is not permitted in the Gold Pass; this includes the outside seating area.

How do I get access to the Flightline Walk from the Gold Pass marquee?

There is a designated entrance from the Gold Pass enclosure onto the Flightline Walk.

Can I store my belongings in the Gold Pass marquee?

We are unable to store your belongings/luggage onsite. Please keep your belongings with you at all times and report any suspicious items to a member of staff or the police. Items must not be left unattended as these will be removed by security staff.

Can I take photographs in the Gold Pass enclosure?

You are allowed to take photographs in the Gold Pass enclosure; however, please stand behind the seating area so as not to obscure other people's view.